

TECHNICAL SERVICE DEPARTMENT Technical Service Bulletin 1-800-432-8373



Commercial Electric Sequence of Operations Prior to Oct 2002

The following pages reflect the Sequence of Operations for the heavy-duty commercial electric water heaters manufactured before October 1, 2002.



Commercial Electric Training Manual (Rev. 1)



Table 3 - Sequence of Operations Flowchart

Commercial Electric Training Manual (Rev. 1)

Contactors receive 120V and actuate (close). (120 V power flow stops here). Line voltage is relayed to the fuse blocks	NO	Note: Contactors - when closed - relay line voltage through the contactor to the fuse blocks. Each contactor has a square, black manual 'check' button Check for line voltage at the bottom of the contactor	Check, reset or replace contactors
YES Fuse blocks relay line	NO	Note: Each element requires two legs of	Check and
voltage through a fuse and to the heating		the line voltage. The fuse block protects each leg to the element with its own fuse.	replace fuses
elements 6			
YES	1		
Heating elements (all of them at the same time) receive line voltage and heat the water	NO	Check LED panel for red lights Note: Some models operate on a principle called staging. This involves multiple thermostats. See the section on staging.	Check element if LED is not lit. If element is OK, check power to the element
YES	I		I I
Water is heated to the thermostat setting. Call for heat ends	NO	Thermostat is stuck closed. ECO will normally trip due to excessive heating of the water.	Check and replace thermostat
YES	1		
Thermostat suspends 120V to the contactors.	NO	Thermostat is stuck closed. ECO will normally trip due to excessive heating of the water	Check and replace thermostat
YES			
Contactors open and suspend line voltage to the fuse blocks and heating elements	NO	Contactors may have 'fused' closed. If call for heat has ended, contactors should be open. No power at bottom of the contactor.	Check and replace contactors
YES	1		
Heater is fully recovered. Water is hot.			

N O T E S