

# Limited Warranty - Parts

## EVAPORATOR COIL

**GENERAL:** The manufacturer will furnish a replacement evaporator coil for any evaporator coil which fails in normal use and service within the applicable periods specified below, in accordance with the terms of this Warranty. The exchanged part will be warranted for only the unexpired portion of the original warranty.

**EFFECTIVE DATE:** The effective date of warranty coverage is the date of original installation, if properly documented; otherwise the date of manufacture, plus six (6) months.

**COIL:** If the evaporator coil develops a refrigerant leak, determined to be a factory defect, within Five (5) years after the effective date, a replacement coil will be furnished.

**THIS WARRANTY WILL NOT APPLY:** a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided; b) to damage from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as cleaning or replacing air filters; d) to units which are not installed in the United States of America or Canada; e) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; or f) to defects or damage caused by the use of any attachment, accessory or component not authorized by the manufacturer.

**SHIPPING COSTS:** You will be responsible for the cost of shipping warranty replacement parts from our factory to our distributor and from the distributor to the location of your product. You also are responsible for any shipping cost of returning the failed part to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping cost of returning the failed part to the port of entry into the continental United States.)

**SERVICE LABOR RESPONSIBILITY:** This Warranty does not cover any labor expenses for service, nor for removing or reinstalling parts. All such expenses are your responsibility unless a service labor agreement exists between you and your contractor.

**HOW TO OBTAIN WARRANTY PERFORMANCE:** You must promptly report any failure covered by this warranty to the installing contractor or the distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling the manufacturer's air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting an air conditioning distributor which carries the manufacturer's product. If necessary, the following office can advise you of the nearest distributor.

P.O. Box 17010  
5600 Old Greenwood Road  
Fort Smith, Arkansas 72917-7010  
479-646-4311

(FOR CALIFORNIA ONLY)  
14300 Alondra Boulevard  
LaMirada, California 90638  
310-860-7761

**HOWEVER, ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION OF IN-WARRANTY COVERAGE.** An item to be replaced must be made available in exchange for the replacement.

**MISCELLANEOUS:** No one is authorized to make any warranties on behalf of the manufacturer. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED ABOVE. SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS SHALL BE AS SET FORTH IN THIS WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The manufacturer suggests that you immediately complete the information on *the reverse side* and retain this Warranty Certificate in the event warranty service is needed (e.g. a dated receipt). This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Please become familiar with all the provisions of the Warranty. We suggest that your installing contractor either complete the data listed below, or furnish you with the necessary information so that you can enter this data below. If necessary, you may obtain the model and serial numbers from the data plate which is affixed to the side of the outdoor unit.

Name of Owner \_\_\_\_\_ Name of Contractor \_\_\_\_\_

Address \_\_\_\_\_ Address \_\_\_\_\_

City/State/Zip Code \_\_\_\_\_ City/State/Zip Code \_\_\_\_\_

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_

Date of Original Installation \_\_\_\_\_

**KEEP THIS WARRANTY FOR YOUR RECORDS.  
DO NOT MAIL.**

**AIR CONDITIONING  
DIVISION**

A Division of Rheem Manufacturing Company

P.O. Box 17010, 5600 Old Greenwood Road, Fort Smith, Arkansas 72917-7010