



**Altitude and Gas Fuel Conversions of Residential and Commercial Gas Tank Type Water Heaters  
Effective April 1, 2009; revised Jun 16, 2011**

A field conversion of a tank type gas water heater from one type of fuel to another is a very serious procedure that may be potentially hazardous if it is not performed correctly by qualified professionals. Rheem Sales Company, Inc./Rheem Manufacturing Company (“Rheem”) will only supply conversion kits to licensed and insured professionals who sign the “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement”. **Please Note:** Fuel conversions of tankless water heaters and boilers are not covered in this policy.

Any conversion is done at the professional’s sole risk and responsibility. By supplying a conversion kit to a professional who properly requests the kit through the procedure outlined herein, Rheem is not in any way authorizing or sanctioning the conversion of the water heater or any other procedures performed on the water heater by the professional or anyone else.

### Residential Gas Water Heaters

**Rheem will not supply a conversion kit for the conversion of any residential gas water heater, in or out of warranty, from one fuel type to another.**

Rheem will supply conversion kits for altitude conversions for tank type residential gas water heaters (natural or LP) in accordance with the procedure outlined in this Technical Service Bulletin, including the submission of an “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement”.

### Commercial Gas Water Heaters<sup>1</sup>

**Rheem will not supply conversion kits for the fuel conversion of a commercial gas water heater from natural gas to liquid petroleum (LP, propane, butane, etc).**

**Rheem does not supply conversion kits for the fuel conversion of these obsolete commercial gas water heaters for any reason.**

- Commercial R, RD (dampered models)
- Commercial RF, RFD (dampered models)

Rheem will supply conversion kits for the following tank type product families, but **only for conversions from LP to Natural gas:**

- Light Duty Commercial
- Medium Duty Commercial
- Heavy Duty Models

Rheem will only supply conversion kits to licensed and insured professionals who complete the “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement” and who represent and warrant that the kit will be used only for an LP-to-natural gas conversion in accordance with this Technical Service Bulletin. The professional requesting a conversion kit must submit a separate “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement” for each water heater that he or she plans to convert. Rheem no longer accepts blanket request forms for multiple conversions.

***To start the process for Commercial LP-to-Natural gas conversion kits or Altitude Conversion kits please call our Technical Support at 800-432-8373.***



**TECHNICAL SERVICE DEPARTMENT**  
**Technical Service Bulletin**  
**1-800-432-8373**



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**Please Note:** The conversion kit will not be shipped unless a fully completed “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement” is on file at the time the order is placed with our Parts Department.

Altitude conversions for tank type commercial gas water heaters (natural or LP) are allowed in accordance with the procedures outlined in this Technical Service Bulletin, including the submission of a properly completed “Altitude or Commercial Gas Fuel Conversion Request Form & Indemnity Agreement”; and in AP 14872 – Instructions for Installing High Altitude Conversion Kits.

<sup>1</sup>This conversion policy does not apply to the AdvantagePlus